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August 26, 2009

Ms. Janice Sheppard
CAO/Clerk
Township of Guelph-Eramosa
P.O. Box 700
8348 Wellington Road 124
Rockwood, ON N0B 2K0

Dear Ms. Sheppard,

Re: Great Refrigerator Roundup Program

Hydro One Networks continues to promote The Great Refrigerator Roundup program as a valuable service and an energy conservation initiative.

Available to residential and farm customers across Ontario, the Great Refrigerator Roundup offers *free in-home pickup* and disposal of older, operating refrigerators and freezers.

All reusable materials from these refrigerators and freezers are recycled (such as the metals and plastic) and a bare minimum is sent to landfill sites. Particular attention is paid to the chemicals used in some refrigerants and insulation that are significant atmospheric pollutants and responsible for ozone depletion and global warming. These are being contained and destroyed in accordance with all government standards and regulations.

Eligible appliances must meet the following criteria.

- Refrigerators and freezers must be in working condition, a minimum of 15 years old, and between 10 and 27 cubic feet in size;
- If at least one of the above items is being picked up, window air conditioners or dehumidifiers that are in working condition and are at least 10 years old can be picked up at the same time.

Customers can arrange appointments either online or by telephone. Detailed program information, and appointment scheduling, can be found through:

- www.powersaver.ca (Hydro One Network's energy conservation website), or
- www.everykilowattcounts.ca/roundup (Ontario Power Authority's program website),
- or calling **1-877-797-9473**.

To date the program has proved to be very popular with customers, as nearly 60,000 Hydro One customers have participated in appliance pickup programs so far.

We appreciate your support and want to offer you materials you can use, should you wish to communicate directly with your residents about this program. The following *camera-ready materials are available in electronic format*:

- an advertisement that could be published in municipal resident newsletters, or placed on your website,
- a bill insert that could be included in any upcoming municipal resident mailings (copy attached - English and French artwork available)
- a poster that could be used in municipal offices or other municipally-owned buildings, such as arenas, community centres, or libraries
- a design for a billboard or large banner

Please e-mail me at the address below to obtain any of this artwork. I look forward to hearing from you.

Thanks again for your support.

Regards,



Ian Campbell
Program Manager - Energy Conservation
Hydro One Networks

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P.S. For information on all Hydro One energy conservation programs please visit www.PowerSaver.ca