

NOTICE - Rockwood Residents



Important Information - Water and Wastewater Billing

Currently, your water and wastewater charges appear on your Guelph Hydro bill.

As of November 1, 2011:

- Guelph Hydro will no longer be responsible for water and wastewater billing on behalf of the Township of Guelph/Eramosa.
- Water and wastewater billing will be administered and collected by the Township of Guelph/Eramosa, as a separate bi-monthly invoice.
- Water and wastewater billing will change to a bi-monthly cycle (every two months), instead of the current monthly cycle.

Meter Readings

Guelph Hydro will do their last meter reading on behalf of the Township on October 11, 2011, with billing later in October, 2011. This is the last time that water and wastewater charges will appear on your Guelph Hydro bill. As we work through this transition, any water and wastewater bills that you receive from Guelph Hydro should be paid directly to Guelph Hydro.

Moving?



If you are moving on or before October 31, 2011, please contact Guelph Hydro.

If you are moving November 1, 2011 or after, please contact the Township of Guelph/Eramosa at 519-856-9596 ext. 122.

After November 1, 2011

As of November 1, 2011, all water and wastewater bills will come to you on a bi-monthly basis directly from the Township of Guelph/Eramosa. Please ensure that all water and wastewater bills that you receive from the Township of Guelph/Eramosa are made payable to the Township of Guelph/Eramosa. Residents will have the option of paying water and wastewater bills by cheque, online banking or Pre-Authorized Payment (PAP). PAP forms can be obtained from the Township Office or downloaded from our website at www.get.on.ca/forms-applications.aspx. If you have questions, please call the Township Office at 519-856-9596 ext. 103.

